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Thank you for requesting a copy of the Restorative CNA program. This program has had a lot of patrons over the years, including the California Association of Health Facilities, which oversaw its birth, the California Employment Development Department, which provided the initial development funding, and the California HealthCare Foundation which provided follow-on funding. Most of all, it was a labor of love on the parts of the dedicated therapy professionals who developed and piloted the program, all of whom are listed in the manual.

This disk contains the basic source materials you need will need to set up your own RNA training Program:

- The complete manual, formatted for printing in Adobe Acrobat (PDF) format. This file can be sent to any printer or copy shop to reproduce the full manual.
- The complete manual in its original source file format. This is an Adobe InDesign desktop publishing file that can be customized to meet your organization's specific needs.
- A complete set of supporting files for the RNA program, including PowerPoint Presentation, Instructors' Notes, Equipment Lists and Training Timelines.
- Details on the QCHF RNA Certification Program and Registry. This is an optional program that we highly recommend, but that you are under no obligation to utilize.

This is a great resource. My goal, and the goal of the organizations and individuals that developed the RNA Program, is to see it used by as many people as possible.

This material is presented to you freely, with no financial requests and only the following limited terms of use:

1. While you may use the materials freely, we require that the funders and the developers receive proper credit for their contribution. We therefore require that the Acknowledgments on page 5 of the RNA Manual be retained.
2. We request that you keep us informed on how you are using these materials and the number of students you train using them. The funders for this project are not interested in making a profit from it, but they are very interested in tracking its impact on people. I am the point of contact for this information.
3. You may freely produce this book in support of your own business needs and client base. However, you do not have permission to mass produce the RNA Manual for sale to the general public.

Good luck in your use of the Restorative CNA Program,

Sincerely,

A handwritten signature in black ink, appearing to read "Kenneth Merchant".

Kenneth Merchant